# compulink advantage

Windows Workstation Setup



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## Installing Compulink Advantage software on Windows Workstation

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### Installing Compulink Advantage software on a Windows workstations

#### PREFACE

This document provides instructions for configuring a **Windows** workstation for use with **Compulink Advantage** software. This applies to both 32-bit and 64-bit systems. The same principles apply to all Windows versions.

Note: In the following document, you will see mentions of \\SERVER\_IP

- \\SERVER\_IP should be replaced by the server's IP address, e.g. \\192.168.1.100
- You can also replace \\SERVER\_IP with \\SERVER\_NAME, e.g. \\SERVER-2022

#### REQUIREMENTS

- Ethernet connection to your local network
- Permission to access to the Server's shared resources (e.g. shared folders users may need credentials to access the server)

#### PREREQUISITES

It is recommended that clients launch the Advantage application via UNC (Universal Naming Convention) path. This option supports printing documents through Advantage internal word processor, as well as OpenOffice/LibreOffice.

#### **INSTALL CRYSTAL REPORTS**

Locate the **cr11setup.exe** file within your product folder. Copy it to your desktop or a local drive on your PC. If you cannot locate this file, you may download a copy from Compulink's FTP site here: (Copy and paste the following link in Windows Explorer to access the FTP download location) ftp://ftp.compulink-software.com/pub/Support/Crystal11runtime/

Double-click on the **cr11setup** file and follow the instructions to install **Crystal Reports Run Time version 11** onto your workstation. You must have Administrator rights on your station to install.

#### **CREATE A SHORTCUT ON YOUR DESKTOP**

On the workstation, open the product folder by browsing to the share that has been set up on the Compulink server by using the IP address UNC path (\\SERVER\_IP\SHARE). Search for the Application file of your product, located inside the product directory (i.e., eyecare, eyemd, etc.). **Right-click** on the Application file (i.e., eyecare.exe, eyemd.exe, etc.) and select **Send To** > **Desktop (create shortcut)**.

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EVECAPE EVE Date modifi	ed: 02/14/12 15:42 Date creater	+ 02/21/12 10:05				Desktop (create shortcut)		Cut		DB

If you are setting up multiple stations, a shortcut can be created and placed in a central location and shared among all the workstations. It is recommended that Advantage shortcuts are marked Read Only.

## **Workstation Setup**



#### LOCAL INTRANET TRUSTED SITES

Add your server to the local trusted site of the Internet Options. Open the Internet Options in the Control Panel.

Select the Security tab, highlight Local Intranet and click on the Sites button (below left).

Check the box titled: **Automatically detect intranet network**, then click the **Advanced** button (*below center*). Type **\\SERVER\_IP** and click **Add**. (*below right*).

Click **Close**. Then click **OK** to close the remaining windows.

C Internet Properties	Thernet Properties	Internet Properties
General Security Privacy Content Connections Programs Advanced	Local intranet      L	ing Local intranet X
Select a zone to view or change security settings.	Automatically detect intranet network     Include al local (intranet) sites not listed in other zones	You can add and remove websites from this zone. All websites in this zone will use the zone's security settings.
Internet Local intranet Trusted sites Restricted sites	<ul> <li>Include all sites that bypass the proxy server</li> <li>Include all network paths (UNCs)</li> </ul>	Add this website to the zone:
This zone is for all websites that are found on your intranet.	What are intranet settings? Advanced OK Cancel	Websites: file://ceg2k8 c, file://server
Security level for this zone Allowed levels for this zone: All	Security level for this zone Allowed levels for this zone: All	
	Peteriam-low     Provide for websites on your local network     Provide the network will be run webout prompting you     Unsigned ActiveX controls will not be downloaded     Same as Medual webuits	Require server verification (https:) for all sites in this zone
Enable Protected Mode (requires restarting Internet Explorer) Custom level Default level	Enable Protected Mode (requires restarting Internet Explorer)     Custom level     Default level	Custom level Default level
Reset all zones to default level	Reset all zones to default level	Reset all zones to default level
OK Cancel Apply	OK Cancel Apply	OK Cancel Apply

#### **REAL-TIME PROTECTION**

It is highly recommended that you add an exception to the Anti-Virus protection to avoid real-time scanning of files and processes for the Advantage product and its product directory. Such settings can potentially cause delay in data transfer and delivery and can produce performance issues and errors. Contact your IT Administrator for assistance.

Be sure to add both the folder exception and the file exceptions. Recommended anti-virus exceptions (replace **PRODUCT** with your software product name): Folder exception: \\SERVER\_IP\SHARE\**PRODUCT**\ File exception: \\SERVER\_IP\SHARE\**PRODUCT**\\*.\* \\SERVER\_IP\SHARE\**PRODUCT**\**PRODUCT.exe** 

If you have no Security software or Firewalls blocking access to the server, and you do not require a static CBS ID on this station, you should be able to launch the software by double-clicking on the shortcut you created.

If you need to assign a CBS ID to this station or need assistance with Licensing, please review the <u>Compulink</u> <u>Advantage Licensing (Quick Guide)</u>.

If you require further assistance, please contact Compulink Customer Care at (800) 888-8075 or email <a href="mailto:support@compulinkadvantage.com">support@compulinkadvantage.com</a>

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