



Fingerprint Reader Installation: Digital Persona U.are.U 4500



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# **Fingerprint Reader installation for Compulink Advantage Products**

# PREFACE

This document contains instructions for installing, configuring and using the **U.are.U Fingerprint Reader** from Digital Persona to log into Compulink Advantage software.

#### REQUIREMENTS

- U.are.U Fingerprint Reader from Digital Persona
- Installation of drivers for the device
- The following files must exist in the Compulink product folder:
- FingerScanClient.dll, FinferScanClient.ini, Fingerscan.dll\*

\*These files should already exist in the product folder of the latest versions of Compulink Advantage software. If the files do not exist, they can be download from here.

#### **DRIVER INSTALLATION**

Download and install the drivers for your operating system. Click on the link(s) below to download the **setup.msi** file which installs the drivers for the **U.are.U Fingerprint Reader** onto your computer.

- <u>Download setup.msi for 32</u> bit systems
- Download setup.msi for 64 bit systems

Open or Run the setup.msi file. On the Welcome window, click Next. Accept the terms and click Next.

😸 DigitalPersona U.are.U RTE -	InstallShield Wizard	🙀 DigitalPersona U.are.U RTE - InstallShield Wizard
Welcome to the InstallShield Wizard for DigitalPersona U.are.U RTE		License Agreement Please read the following license agreement carefully.
	The InstallShield(R) Wizard will install DigitalPersona U.are.U RTE on your computer. To continue, click Next.	END USER LICENSE AGREEMENT FOR DIGITALPERSONA® SOFTWARE DEVELOPMENT KIT (SDK) PRODUCTS
2	WARNING: This program is protected by copyright law and international treaties.	IMPORTANT - READ CAREFULLY: This DIGITALPERSONA END USER LICENSE AGREEMENT (the "EULA") is a legal agreement between you either as an individual or as an authorized representative of a business entity (hereafter referred to as "You" and/or "Your") and DigitalPersona, Inc. ('DigitalPersona'). DigitalPersona is willing to license to You the DigitalPersona software product accompanying this EULA, which may accept the terms in the kense agreement () Lacet the terms in the kense agreement
		InstallShield
	< Back Next > Cancel	<back next=""> Cancel</back>

On the Destination window, click Next. On the Custom Setup window, click Next.

🙀 DigitalPersona U.are.U RTE - InstallShield Wizard	ট DigitalPersona U.are.U RTE - InstallShield Wizard
Destination Folder Click Next to install to this folder, or click Change to install to a different folder.	Custom Setup Select the program features you want installed.
Install DigitalPersona U.are.U RTE to: C:\Program Files\DigitalPersona\ Change	Olck on an icon in the list below to change how a feature is installed.         Image: Installed in
	Install to: C:\Program Files\DigitalPersona\ Change
InstallSheld Cancel	InstallShield Help Space <back cancel<="" td=""></back>

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On the Ready to Install... window, click Install. Allow it to complete, then click Finish.



You may be asked to Restart your computer. If ready, click **Yes**, or **No** to restart later. When restarted, connect the **U.are.U Fingerprint Reader** to your computer. If drivers are installed correctly, it will be lit Blue.



## **CONFIGURE FOR COMPULINK**

Launch the Compulink Advantage software (i.e., eyecare, eyemd, chiro, md, podia, psych, etc.). On the log in screen, you will see a checkbox next to **Finger Scan Enroll**.

The system should only be accessed by Authorized Users!						
User name:	Password:		Login	EXIT	🔲 Finger Scan Enroll	Change Password

To configure a user to log in with the Fingerprint Reader, check the Finger Scan Enroll checkbox. You will received a message stating: "You will be prompted to Enroll for Finger Scanning after you have Logged In!".

	Information You will be prompted to Enror you have Logged In!	Il for Finger Scanning after	
		ОК	
The system	should only be accessed by Auth	orized Users!	
User name: Password:	Login	EXIT Finger Scan Enro	II Change Password

Click OK to the message, then log in with your Compulink Advantage username and password.



You will receive a window prompting you to scan your finger. Place your finger on the Fingerprint Reader several times until it reaches 100%.

🔲 Create Finger ID	Create Finger ID
To enroll you will need to scan your finger multiple times untill 100 percent is reached.	To enroll you will need to scan your finger multiple times untill 100 percent is reached.
0%	54%
Instructions:	Instructions:
Enrolment started	data captured features extracted.
Cancel	Cancel

When the fingerprint is accepted, the user will be automatically be logged into Compulink Advantage software.

You may then log off the software. From this point forward, after launching the software, at the login screen, simply place your finger on the Fingerprint Reader. The user associated with that fingerprint will be logged in.

You may repeat the Enrollment process for more usernames.

#### **IMPORTANT NOTES:**

The installation instructions and configuration only apply to using the Fingerprint Reader to log into Compulink Advantage products.

To use the Fingerprint scanner for any other application or operating system, you may contact <u>Digital Persona</u> to acquire their Software Development Kit.

#### TROUBLESHOOTING

### NO BLUE LIGHT

If the Fingerprint Reader's blue light is not lit, check the following:

- Make sure the device is connected to your computer via a USB port
- Install or reinstall the drivers

# LOGGING INTO COMPULINK

If the device is working, but you experience issues with logging in, please contact Compulink support at **(800) 888.8075** or <a href="mailto:support@compulinkadvantage.com">support@compulinkadvantage.com</a>