



**COMPULINK**  
**advantage™**

Advantage Cloud<sup>SM</sup> Installation Guide



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Advantage Cloud™ Installation Guide

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## Advantage Cloud™

Say goodbye to complexity with **Compulink Advantage Cloud™**. **Advantage Cloud™** is Compulink's comprehensive and State-of-the-Art hosted solution built on Microsoft's leading enterprise Cloud OS technology and hosted on the most reliable infrastructure available today. With **Advantage Cloud™**, you get instant access to all the same great features you've come to expect with Compulink, without the need to set up or maintain your own network, software or hardware. Convenient, cost-effective and secure, **Advantage Cloud™** allows our valued clients to be up and running—and see a positive impact on their business—in a fraction of the time.

### Prerequisites

In order to access your **Advantage Cloud™**, Compulink's IT staff must have your company's list of user names and passwords. If you have not done so, please fill out the form here: <https://secure.compulink.net/user-management>

### Workstation or Client Set Up

Start by visiting the following link and proceed with installation of the required Microsoft updates (if necessary): <https://secure.compulink.net/cloud-status>

**Note:** Windows User Account Control (UAC), Malware protection software and Internet Explorer's security may interfere with some installations. You may need to turn off such security restrictions temporarily and during the update process.

### Printers and Scanners

#### Installing Printer drivers:

Make sure your printer is working locally on your computer. **Compulink's Advantage Cloud™** installation process will give you the option of installing TSPrint Client from Terminalworks.com.

You may also manually install it from here:

[http://www.terminalworks.com/downloads/tsprint/TSPrint\\_client.exe](http://www.terminalworks.com/downloads/tsprint/TSPrint_client.exe)

#### Installing Scanner drivers:











Make sure your scanner is Twain compatible (has Twain drivers installed) and is working locally on your computer.

**Compulink's Advantage Cloud™** installation process will give you the option of installing TSScan Client from Terminalworks.com. You may also manually install it from here:

[http://www.terminalworks.com/downloads/tsscan/TSScan\\_client.exe](http://www.terminalworks.com/downloads/tsscan/TSScan_client.exe)

### Accessing Advantage Software


Once the updates are completed, please visit the following site for installation or access to your Advantage Software: <http://clc.compulink.net/>

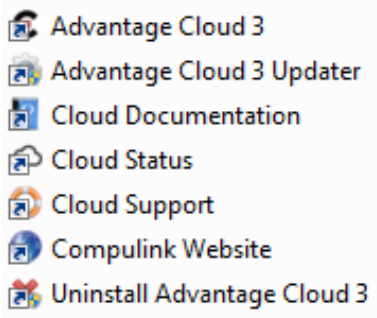

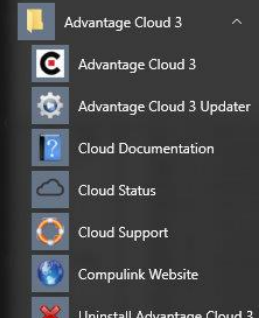
Private computer	Public computer	MAC OSX	Mobile Devices
			
 Private Access	 Public Access	 MAC OSX	 Ipad & Iphone  Android
<a href="#">Download Windows Installer (Windows Only)</a>	<a href="#">Connect to Advantage Cloud (Windows Only)</a>	<a href="#">Download MAC OSX Installer (MAC OSX Only)</a>	<a href="#">Instructions</a>
 <a href="#">MSI Installer</a>		<a href="#">Instructions</a>	<a href="#">Instructions</a>

### Accessing Advantage Cloud™ on a private computer

Click **Install Desktop Icons** to add Advantage Cloud to your system. If you are prompted for installation, choose **RUN**.



After installation, the Advantage icon  will be added to your Desktop as well as the programs menu under **Compulink** heading.

Windows 7	Windows 8	Windows 10
<b>Start -&gt; All Programs -&gt; Advantage Cloud 3</b>	<b>Start -&gt; Advantage Cloud 3</b>	<b>Start -&gt; Advantage Cloud 3</b>
		

## Connect your remote computer to Compulink's server

Use the following steps to connect your computer to the server:

### Option 1:

Double Click on the Advantage icon on the desktop



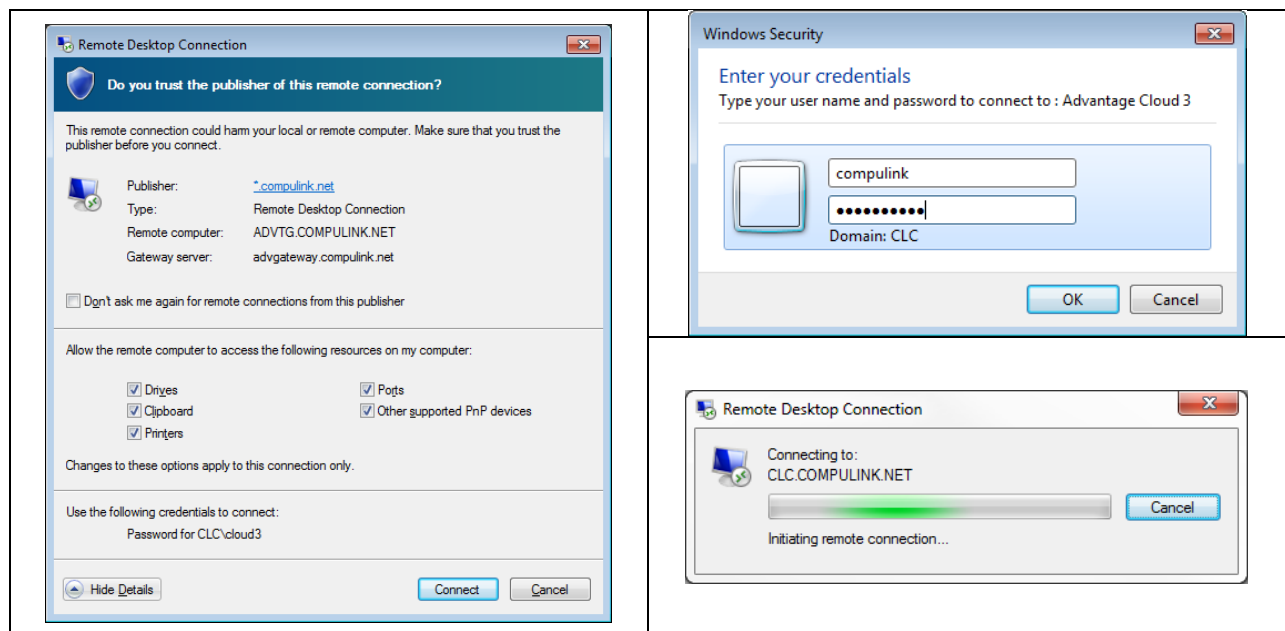
### Option 2:

Click **Start** > All Programs > **Compulink (Windows 7)**. Start -> Cloud 3 -> Under the Compulink menu, click on the **Advantage**.

Choose **Connect** (recommended) or **Show details** to expand the resource options of the RDC connection.

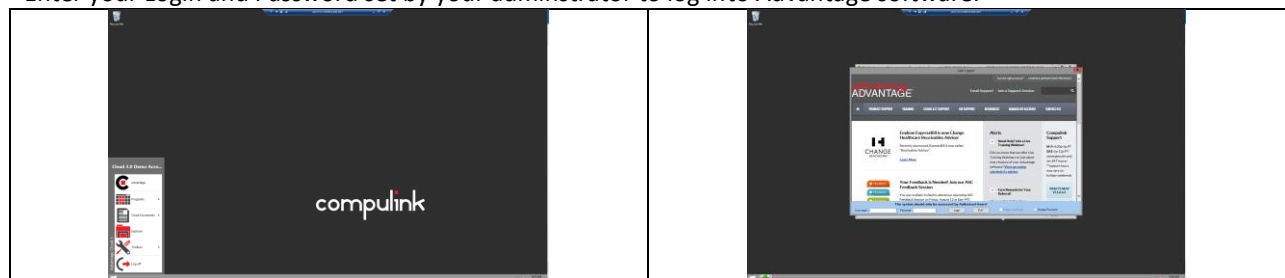
Server connection is established using the preconfigured setting of Compulink Remote Desktop Client (RDC).

Enter your credentials provided by Compulink to access the server.



**NOTE:** Microsoft no longer supports Windows XP and does not provide patches for RDC. Also, any operating system that does not receive Microsoft security updates may not be HIPAA compliant. Windows XP users may need to provide their access credentials twice during the log on process.


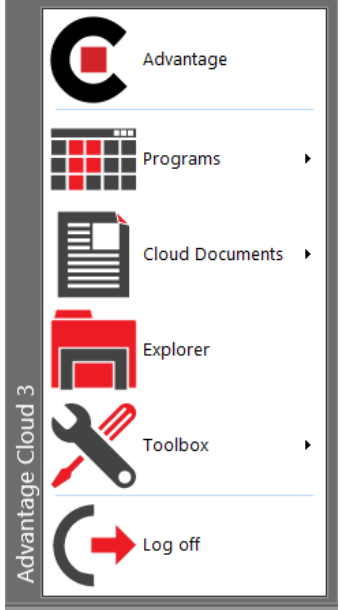



Your Start Screen will be displayed . For accessing Advantage Software, click on the Windows Start icon. Enter your Login and Password set by your administrator to log into Advantage software.

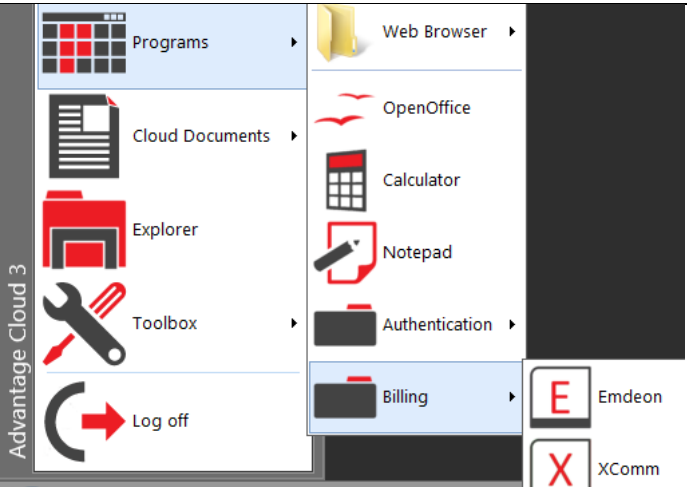
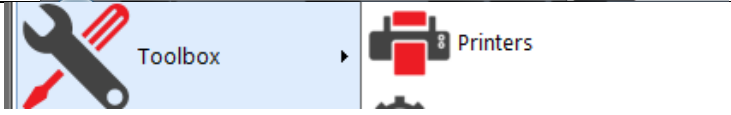


**IMPORTANT:**

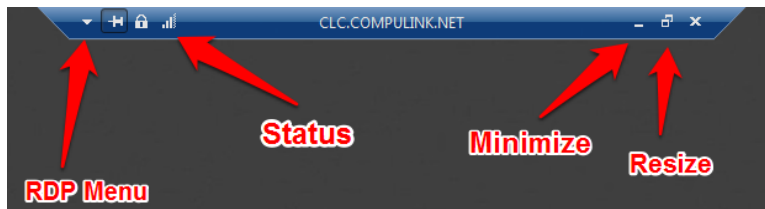
- Upon launching the Advantage software, you must login before running other applications. If you do not login, you will not be able to open the start menu or any other app or programs.
- When you are finished with Advantage software, Log Off the software and end the session by clicking the start icon and choosing Log Off.

**Start Screen:**

<b>Advantage Software</b>	Launch Advantage	 Advantage	
<b>File Explorer:</b>	To browse the Compulink Directory and local PC	 Explorer	
<b>Log Off:</b>	Log off the session (after closing Advantage software)	 Log off	
<b>Cloud Documents:</b>	Access the Documents Directory	 Cloud Documents	

<p><b>Programs Menu:</b>          Open Office          Calculator          Notepad          Billing (XComm, Emdeon)</p>	
<p><b>Printers:</b>          Viewing Printers</p>	

Users can also access the same and more features by using the Remote Desktop Bar:



### Important Notes:

#### Wireless Performance Issues

The speed of a wireless network depends on several factors. Wireless standards, typically advertised at 1-108 Mbps, will transmit data at a fraction of a wired network (typically at 100 Mbps and up to several Gigabits per second). There are also performance issues caused by TCP and its built-in congestion avoidance. Implementing a Wireless Local Area Network (WLAN) should be limited **ONLY** to environments where wired connectivity is not an option.

#### Bandwidth:

Performance of the software is dependant on the client's download capability (depending on the task, also upload speed). There are many independent web sites with free tools, such as [www.speedtest.net](http://www.speedtest.net), to measure the Internet bandwidth. For the most accurate bandwidth test, visit your Internet provider's support web site to locate the Internet speed test tool or contact your IT administrator.

#### File Explorer:

Once you have successfully connected to your remote session, you can browse your files through **File Explorer**. Clients can transfer files to and from their remote session and local PC. Due to security concerns such as the transferring of Trojans and Viruses, Compulink strongly recommends our clients only transfer files that are absolutely necessary. Compulink Cloud servers are protected by industry's best security practices, but security software cannot always stop all threats if a user insists on executing a malicious code.

Please contact Compulink's support department at (800) 888-8075 for any assistance installing and operating your Advantage Product.

Thank you for choosing Compulink Advantage.

We look forward to being your Electronic Health Record partner for many years.