

## Advantage Version 12.5 is Available!

Dear Advantage Client,

We are excited to announce general release of version 12.5 Advantage. Below you will find a list of enhancements, a link to the detailed version release notes, plus a short video that provides an overview of the new Fee Table enhancements. We strongly encourage you to review the release notes [Version 12.5 Release Notes](#) and the video at your earliest convenience to ensure that your office is prepared for the changes. Version 12.5 is available now for download:

- **100+ Functionality Requests from you and your peers**
- **Numerous Optimization enhancements to provide better overall Advantage and PracticeWatch® application performance/stability**
- **Resolution of 12.4 AdvantageERx issues & faster workflow**
- **Role-based Targeted Education engine**
- **New Fee Table design to reduce maintenance and increase functionality**
- **Eyecare and EyeMD clients - click [here](#) to watch a preview video of Version 12.5 Fee Table enhancements.**
- **All other product specialties - click [here](#) to watch a preview video of Version 12.5 Fee Table enhancements.**

**Prior to updating we strongly recommend reviewing the following:**

[Version 12.5 Release Notes](#)

- Click on your Advantage product in the document
- Read through the Know Before You Go section
- Have your System Administrator verify/update the Audit Time Periods in System Setup
- Items marked with a red 'X' are things that Compulink deems important for you to know PRIOR to updating your software

### What's New in Advantage

1. To learn more about the changes in version 12.5, visit the Education pages on our client website. Look for 'What's Coming in version 12.5'.
2. Version 12.2 and greater clients have direct access via the Education icon on the main screen of your Advantage software.
3. Version 12.1 and earlier, click on Compulink > Client Web Portal from the main screen of your Advantage software ~ or ~
4. [Visit our client website from a browser](#) and select Client Login.
5. When prompted for a username and password, enter:
  - Username: partner
  - Password: 4success
  - Select your Advantage product

6. Go to **Education > ELearning Resources** for Version Release Notes and enhancement videos.
7. Check out upcoming sessions with Compulink's Training Team at **Education > Live Webinars**.
8. Looking for some one-on-one Training, either online or on site? Go to **Education > Request Training**.

### Downloading the Files:

1. Ensure that all users have completely exited the Compulink Advantage Software from all workstations or terminal sessions.
2. Please ensure that you have performed a full back up of your Advantage Product Directory. You may do this using your normal back up processes that your I.T. professional has setup or by making a local copy of the product directory on your server.
3. From your server, launch the Compulink Advantage Software and login as normal.

***\*NOTE your Compulink login must have system administrator rights enabled. This update must be run directly from the server.***

4. Once logged in from the main menu, go to Utility>System Administrator>Download Latest Version.
5. The update process will begin extracting your update files and performing the Advantage Software update. Once the update process is complete, you will return to the main login screen. Note that on the title bar at the top of your Advantage Software the version should display 12.5. On most systems the update takes 20-40 minutes to complete. PLEASE NOTE: This is based on server resources as well as size of your Advantage Software tables. In some cases, the update may take longer than the time frame listed above due to varying table and data sizes.

**IMPORTANT:** All users MUST be out of the software for you to successfully perform this update. Also, just as with any other update, any interruption to this process WILL cause the software update to fail. If this happens, your practice must restore a backup. **For this reason, we suggest making a local backup of the entire product directory before running the update.** If a backup restore is needed, your office would simply need to replace the current product folder with the backup copy (making sure it has the same name as the original), and your staff can get back in and work until the update can be run again.

Sincerely,

Your Compulink Customer Care Team  
Compulink Healthcare Solutions

This message is being sent to the primary office contact email address in order to keep you informed about any events or updates. Please do not reply to this email as it was sent from an email address that is not monitored.

